

GLOBAL REWINDS QUALITY POLICY

ACN 079 372 017 ABN 77 079 372 017
ECL No. EC003345



It is the Quality Policy of Global Rewinds, to provide services at a level of quality and reliability commensurate with initial and continuing needs and expectations of our valued clientele.

This policy commits Global Rewinds, to supply to our clients, only products and services which meet their needs, whilst ensuring adherence to our Integrated Management System (IMS), based upon Australian Standard AS/NZS ISO 9001:2015 and in accordance with all pertinent statutory and regulatory requirements.

Our IMS is an integral part of all aspects of our business and is highly recognised that quality shall be incorporated into every product and service at all phases of our operations.

Commitments

Global Rewinds is fully committed to:

- The successful implementation and continual improvement of the company IMS,
- Sub-contractors and suppliers duly engaged or utilised by our company, complying with our quality system,
- Satisfying applicable requirements,
- Measuring customer satisfaction and providing a framework for setting clear objectives for improvement,
- Providing products and services on time, within budget, conformance with all technical requirements and compliance to AS/NZS ISO 9001:2015 and AS/NZS 4801:2001.

Responsibility & Authority

The Managing Director is responsible for the implementation and monitoring of this policy. In fulfilling the objectives of this policy, management is committed to regular consultation with employees and subcontractors to ensure the policy operates effectively, and that health and safety issues are regularly reviewed.

All documentation generated by this IMS is considered confidential and available only to personnel engaged by Global Rewinds, with the exception of specific contractual requirements, where the prior approval of the IMS Manager is required.

This IMS is developed by the IMS Manager, who is responsible for verifying the systems implementation and maintenance, but quality shall be the responsibility of all employees and sub-contractors alike, engaged by the company.

Mario Del Borrello

Managing Director

Date: 11/03/2019