



Global Rewind based in Perth, Western Australia specialises in the repair, rewind, and overhaul A.C and D.C rotation machines, submersible pumps, transformers, generator, and electromagnets handling work from fractional horsepower to 3000kW.

Global Rewinds is committed to providing services at a level of quality and reliability commensurate with initial and continuing needs and expectations of our valued clientele. GRW supplies only products and services which meet client needs, whilst ensuring adherence to our Integrated Management System (IMS), in accordance with ISO 9001:2015 and with all pertinent statutory and regulatory requirements.

Global Rewinds is fully committed to:

- Implement and strive for a consistent, planned approach to our routine work systems, processes, and procedures.
- Continually improving business standards , efficiencies, and operational competence through feedback.
- Communicate this policy to all employees and consultants through appropriate communication methods.
- Ensure that our people are trained in all responsibilities and are directly accountable for implementation of the QMS in their area of influence.
- Establish achievable and measurable Key Performance Indicators (KPI's) and targets across the business.
- Assess Client satisfaction on an ongoing basis and regular review of progress and performance.
- Commitment to work together as a team to provide solutions and encourage all stakeholders to become actively involved.

Responsibility & Authority

The Managing Director is responsible for the implementation and monitoring of this policy. In fulfilling the objectives of this policy, management is committed to regular consultation with employees and subcontractors to ensure the policy operates effectively, and that health and safety issues are regularly reviewed.

All documentation generated by this IMS is considered confidential and available only to personnel engaged by Global Rewinds, except for specific contractual requirements, where the prior approval of the IMS Manager is required.

This IMS is developed by the IMS Manager, who is responsible for verifying the systems implementation and maintenance, but quality shall be the responsibility of all employees and sub-contractors alike, engaged by the company.

Mario Del Borrello, Managing Director

Signed:

Last Review Date: September 2021

Next Review Date: September 2022